

Steve Higgs

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Objective

To obtain a challenging position in Web design and development or technical support.
In this position I hope to be involved in projects that will enhance my growth as an IT professional.

Education & Experience

Sir Sandford Fleming College (2004 – 2005)

- Graduated the Web Developer program (a 12 month compressed program)
- Awarded letter of academic achievement in all three semesters

Chesley District High School (2000 – 2004)

- Graduated Grade 12 as a senior honour role student
- Held a co-op position at CDHS for Web design and technical support
- Leader of the CDHS Web development team
- Designed and developed the CDHS Web site
- Volunteered in the computer labs, troubleshooting and updating computers

Employment:

<i>Summer 2007 to present:</i>	Web Design and Flash Developer at YourOnlineAgents.com. Duties include designing and developing Flash Web sites for real estate agents in the local area and across all of Canada.
<i>Fall 2006 to Fall 2007:</i>	IT Services at Fleming College. Duties included Help Desk operations such as technical support via phone, email, and face-to-face contact with staff and students. Other duties included client side wireless networking support, remote assistance of staff workstations, ghosting, and staff/student account troubleshooting.
<i>Summer 2006:</i>	Teacher at Beacon Communications. Duties included introducing students to the basics of computer use and standard applications such as Word, Excel, PowerPoint as well as file system structures and navigating the Web.
<i>Winter 05/06 to Spring '06:</i>	Tutor at Sir Sandford Fleming College. Duties included tutoring a special needs student in Web programming, specifically PHP and MySQL.
<i>Winter 05/06:</i>	PHP developer and assistant in Search Engine Optimization for 1st-page.com. Duties included PHP and MySQL development, HTML editing, and using multiple Web site CMS systems.
<i>Fall 2004 to present:</i>	Wireless Network Administrator at Severn Court Student Residence. Duties include setup, support, and troubleshooting of wireless networks for over 300 clients.
<i>Summer 2004:</i>	Administrative Assistant at Telesat Canada (Allen Park Earth Station). Duties included coordinating customer schedules with Field Service Representatives over the phone, and data entry into spreadsheets and databases.

Volunteer Work:

<i>Summer 2005:</i>	Implemented a complete Web site development project for the Peterborough LETS in partnership with a fellow Web Developer (site available on request).
<i>Winter 02/03:</i>	Designed the Elmwood Homecoming Web site in partnership with a fellow student (site available on request).

Technical Skills

Applications:

- Adobe Photoshop 6.0/7.0/CS/CS2/CS3
- Adobe Flash CS3/Macromedia Studio 8 (including: Dreamweaver)
- Web/network server software (Apache, MySQL, PHP, FTP, Microsoft IIS, Smoothwall)
- Microsoft Office (including: Word and PowerPoint)
- OpenOffice.org
- Bryce 5 (3D design)
- Some experience with: iMovie, Maya 5.0, and 3D Studio Max

Programming/Markup Languages:

- HTML/XHTML/DHTML
- CSS
- PHP
- Flash ActionScript
- JavaScript
- SQL
- Cold Fusion
- MS Visual Basic
- MS Qbasic
- Some experience with: XML, WML, and ASP

Operating Systems:

- Microsoft Windows (95/98/2000/XP/Vista)
- Apple Mac OS X 10.5.2 Leopard/10.4.9 Tiger
- Linux (Slackware, Fedora, Ubuntu, SuSE, and Redhat)
- MS DOS
- Some experience with: FreeBSD

Other Technical Skills:

- Administration of a public and secure wireless networks between Windows, Linux, and Mac computers.
- Administration of a "LAMP" (Linux, Apache, MySQL, and PHP) Web server, developing Web sites from both the server side and the client side including implementation of different types of security, web site optimization, and extra features such as server-side scripting languages.
- Enhanced skills gained through work in technological design and co-op in Web site development projects.
- Expertise in troubleshooting and repairing computers (including both hardware and software) through personal experience with my own network of computers.
- High level of experience in conducting professional presentations gained through school, staff meetings, and client interviews.

References are available upon request.